

R4RTCC Meeting Minutes

July 27, 2020

Zoom Meeting

TSI staff – Alissa Smith, Special Projects Coordinator / Integrator - Marcy Petersen

Approval of May 2020 Minutes - Cody motions and Shawn seconds - Motion Carries

Approval of May Agenda - Shawn motions and Cody seconds - Motion Carries

TSI Updates:

Marcy completed the first round of travel training and she is in the second round.

Alissa received a grant to go through the Travel Training program through R-TAP.

TMCC looking at the levels, what it takes to operate each level of the TMCCs – looking at the infrastructure and giving us updates. Transportation Management Coordination Center

MNDOT

Michele is going to start taking over Sue's position. She had previously worked in Aging and Adult Services programming – have worked in many of the counties we are representing. Remarkable that we are getting our volunteer drivers back. Look forward to with working with us. Transition will be over the next 6 months, will be working on increasing protected ridership.

MCOTA updates

Heather – they have been working on an operations group, they are looking at putting together some performance measures for all the RTCCs – how we can progress to the 1 click 1 call program. They should have a draft of best practices for the RTCCs. She has written a grant for another 1 call 1 click center from a successful organization outside MN to come in and share their information.

Getting volunteer drivers have been a big topic for MCOTA and working on legislation to work on improving the volunteer driver program. Revenue, Commerce, DHS, MNDOT primarily all the agencies. Working on increasing volunteer reimbursement is more at a Federal level than State level.

MNDOT – Elliot will be reaching out to public providers

Transportation Provider Updates

Beth from Morris Transit - level of service has been at 100% rider percent is better up to 70%. Planning to collect fares on sept. 1st. All riders are wearing masks and putting up plexi glass in all the buses.

Brenda from Rainbow Rider - Were operating at 50% and ridership up to 50%. Sanitizing daily and weekly deep cleaning. Charging fares on July 1st. Have plexi glass in about ½ the buses.

Sean with MAT Bus - Moorhead side everyone has to wear masks, finding out tonight if Fargo will be required to wear mask. Plexi glass is in all the buses. They are also providing masks for now. Sanitize every night and Fare free until the end of the year.

Daryn from Transit Alternatives - Very similar to Rainbow rider and Morris Transit. Masks are required do have some available if needed. Electric static sprays - Crotexes They will be able to spray down the inside of all the buses. Ridership is around 50% Day programs are starting to open up. Charging Fares starting August 1st. Possibly looking at extending hours later into the evening in Fergus Falls. They are doing Protected transport in Otter Tail County, hospitals, court hearing, detox etc

Volunteer Driver Committee Updates

Wilkin county drivers were back June 1st one run per day, driver and rider needs to wear masks

Clay County - They have a back seat organizer with PPE, and screening riders

Otter Tail County 10 Drivers 50 to 60 % capacity

Rainbow Rider - 4 drivers on a daily basis and 3 extra, passengers wearing masks and screening riders

Upcoming Tasks: Discussion

Two Tasks were completed, was to create a directory and have a volunteer driver committee - Policies & Procedures Guidebook was put together and was shared with all the programs.

Working on the Travel Trainer program - creating the groundwork

Care Car Program - listed 35% complete - 2020 the program expanded in Pope Co. launch in October 2019 they have given 9 cars and fixed 7 of the cars received October 3rd they will be hosting a lunch and learn to invite business in Glenwood to get involved, just getting people to donate cars and finances. Our goal is 10 counties in 10 years but need to look at the world situation. R4RTCC is helping with marketing the CCP.

Please see the power point presentation - getting the directories out to programs in our 9-county area. The directory is also on-line at WCMCA. Also working on marketing materials specifically the volunteer driver programs and for recruitment, sent out press releases.

See Power Point Outline - for Goals - this will be a working document

Golden Retriever - Due to COVID they closed their doors at the end of June.

The Newsletter will be coming out soon.

Meeting Adjourned 2:30 PM

Next meeting - August 24th, Via Zoom