



WEST CENTRAL MINNESOTA

Communities Action

Transportation Provider Directory

Counties of:

Douglas, Grant, Pope,
Stevens, Traverse



IN PARTNERSHIP WITH



"This project is made possible in part, under the Federal Older American's Act through a contract with the NWRDC under an Area Plan approved by the Minnesota Board on Aging."

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About West Central Minnesota Communities Action

West Central Minnesota Communities Action, Inc. (WCMCA) is located in Elbow Lake, MN and has been in existence since 1965, serving low income households primarily in Douglas, Grant, Pope, Stevens and Traverse counties in Western Minnesota. The mission of WCMCA: “Partnering to build community and empower people to overcome poverty and achieve their full potential”. WCMCA is a 501c(3) nonprofit entity with a 15-member board of directors.

WCMCA currently operates programming in the areas of energy assistance, affordable housing, housing rehabilitation, weatherization, Head Start, homeless services including FHPAP, long term homeless, transitional housing and rapid rehousing programs, supervised visitation, free tax preparation, asset development, financial education and benefits assistance including MNsure navigation services. WCMCA has a vast network of partners throughout the service area and has a history of collaborative work.

The County of Douglas

Alec Courier (taxi service)

Alexandria

320-760-5462

Operating M-Sun. Noon— 3 am

Greyhound Bus

<https://www.greyhound.com/>

Pick up location

Pilot Flying J Truck Stop

3181 Evergreen Ln

Alexandria, MN 56308

Bus Stop Only

Will Call Available

Tel: 800-231-2222

Handi-Xpress

Insurance: BC/BS, UCare, MA, PrimeWest, Health Partners

320-297-0633

218-731-9063

handiexpress@yahoo.com

Available 24/7

Medical/non-medical transportation

Provides ambulatory and wheelchair transportation

Provides Door Through Door Service

Jefferson Bus Line

<https://www.jeffersonlines.com/>

Pickup location

Pilot Flying J Truck Stop

3181 Evergreen Lane

Alexandria, MN 56308

800-451-5333

Julia's Place

Insurance: PrimeWest, MA

64 Hancock Ave

Hancock, MN 56244

320-392-2775

juliaconroy2222@hotmail.com , juliaplace.net

A Prime West and Medical Assistance Provider— NEMT

Door Through Door service

The County of Douglas

Medi-Van

Detroit Lakes

218-847-1729

800-422-0976

lmedivan@tekstar.com

medi-van.org

Service area: 200-mile radius of Detroit Lakes

Equipped to transport: wheelchair, ambulatory, stretcher and disabled

Midwest Taxi Service

Alexandria

320-815-7997

People's Express

Insurance: MN Medicaid, PNAP, Blue+, UCare, Medica, PrimeWest

218-631-2909

800-450-0123

peoplesexpressmn.com

Office hours 8am-5pm phone answered 24/7

Transportation hours 5am-6pm

Winter hours 6am-6pm

Equipped to transport ambulatory and wheelchair

Providing Door Through Door Service

Veteran's Service Office of Douglas County

806 Fillmore St.

Alexandria MN 56308

320-762-3883

www.co.douglas.mn.us/veterans

We assist with transportation to and from the Minneapolis, St. Cloud and Fargo VA facilities with paid part time drivers on staff. (The Fargo van trips will be made on a first come first serve basis with Minneapolis and St. Cloud having priority.)

The County of Douglas

Rainbow Rider

<http://rainbowriderbus.com/>

800-450-7770

Dispatch Hours:

Monday - Friday: 6:00 a.m. - 5:00 p.m.

Saturday: 7:00 a.m. - 5:00 p.m.

Rainbow Rider is a public transit provider with handicapped accessible buses

Whether you need public transportation to get to work, school, sports, the library, shopping or just a fun outing, call 1-800-450-7770 or 320-283-5061 (locally) to arrange your ride today.

Door To Door Service

Call: Rainbow Rider's Volunteer Driver Program

800-450-7770 or 320-283-5061 (locally)

Ready Ride Volunteer Driver Program

<https://wcmca.org/program/ready-ride/>

Available to adults 60+

Annual fee plus mileage determined by income

218-685-RIDE (7433)

The County of Grant

Handi-Xpress

Insurance: BC/BS, UCare, MA, PrimeWest, Health Partners

320-297-0633

218-731-9063

handiexpress@yahoo.com

Available 24/7

Medical/non-medical transportation

Provides ambulatory and wheelchair transportation

Provides Door Through Door Service

Julia's Place

Insurance: PrimeWest, MA

64 Hancock Ave

Hancock, MN 56244

320-392-2775

juliaconroy2222@hotmail.com

julasplace.net

A Prime west and Medical Assistance Provider

NEMT

Door through door service

wheelchair and ambulatory

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The County of Grant

People's Express

Insurance: MN Medicaid, PNAP, Blue+, UCare, Medica, PrimeWest

218-631-2909

800-450-0123

peoplesexpressmn.com

Office hours 8am-5pm phone answered 24/7

Transportation hours 5am-6pm

Winter hours 6am-6pm

Equipped to transport ambulatory and wheelchair

Providing Door Through Door Service

Medi-Van

Detroit Lakes

218-847-1729

800-422-0976

lmedivan@tekstar.com

medi-van.org

Service area: 200-mile radius of Detroit Lakes

Equipped to transport: wheelchair, ambulatory, stretcher and disabled

Ready Ride Volunteer Driver Program

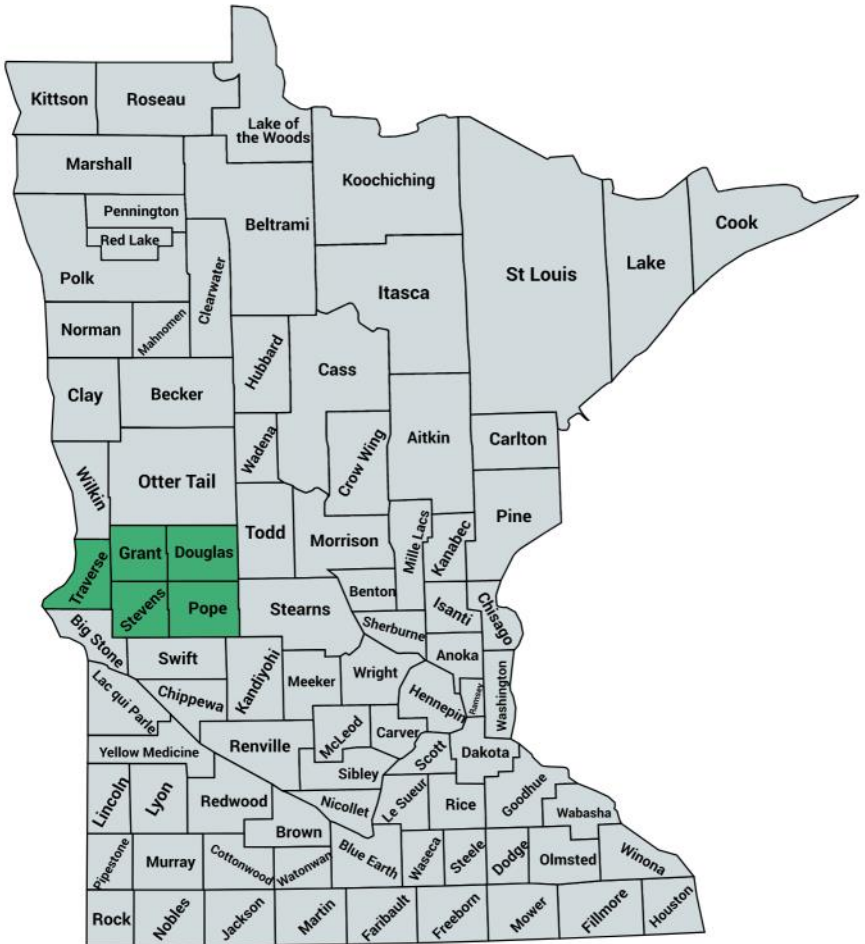
<https://wcmca.org/program/ready-ride/>

Available to adults 60+

Annual fee plus mileage determined by income

218-685-RIDE (7433)

Quick Reference



Transportation Quick Reference

Alec Courier (taxi service)	320-760-5462
CareAVan	800-500-6699
CHR	218-983-4654
Friendly Rider	218-631-5730
Greyhound Bus	800-451-5333
Handi Xpress	320-297-0633
Jefferson Bus Lines	800-451-5333
Julia's Place	320-392-2775
Medi-Van	800-422-0976
MidWest Taxi Service	320-815-7997
Morris Transit	320-589-1000
National Home Health Care (NHH)	320-217-8700
Ottertail Minn-Dakota Coaches, Inc.	800-726-3586
People's Express	800-450-0123
Rainbow Rider	800-450-7770
Ready Ride Volunteer Driver Program	218-685-7433
Veteran's Service Office of Douglas County	320-762-3883
Wheaton DAV	855-277-9787



Additional Resources

West Central MN Communities Action (WCMCA) numbers:

West Central MN Communities Action - Main Office 218-685-4486

West Central MN Communities Action - Main Office 800-492-4805

West Central MN Communities Action - Alexandria Office 320-304-3458

WCMCA Energy Assistance Program (EAP) 218-685-7005

WCMCA Family Homeless Prevention Assistance (FHPAP) 320-304-3458

WCMCA Father's Resource Program 320-762-2302

WCMCA Free Tax Preparation 218-685-7004

WCMCA Head Start and Early Head Start 218-685-4486

WCMCA Homemaking, Care and Repair Program (HCR, 60+) 218-685-7008

WCMCA Housing Supports 320-304-3458

WCMCA MNsure Navigation Services 320-304-3458

WCMCA Parents Love Us Kids (PLUS Kids) 320-762-4100

WCMCA Ready Ride Transportation Program 218-685-7433

American Red Cross - Douglas, Grant, Pope, Stevens, Traverse 320-251-7641

Someplace Safe - 24 Hour Crisis Line 800-974-3359

Car Care Program (Douglas and Pope) 320-460-7911

Veterans Service Office - Douglas County 320-762-3883

Veterans Service Office - Grant County 218-685-4801

Veterans Service Office - Pope County 320-634-7846

Veterans Service Office - Stevens County 320-208-6555

Veterans Service Office - Traverse County 320-422-7726

Disability Linkage Line 866-333-2466

Senior Linkage Line 800-333-2433

The County of Pope

Handi-Xpress

Insurance: BC/BS, UCare, MA, PrimeWest, Health Partners

320-297-0633

218-731-9063

handiexpress@yahoo.com

Available 24/7

Medical/non-medical transportation

Provides ambulatory and wheelchair transportation

Provides Door Through Door Service

Julia's Place

Insurance: PrimeWest, MA

64 Hancock Ave

Hancock, MN 56244

320-392-2775

juliaconroy2222@hotmail.com

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A Prime west and Medical Assistance Provider

NEMT

Door Through Door Service

wheelchair and ambulatory

Rainbow Rider

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The County of Pope

Ready Ride Volunteer Driver Program

<https://wcmca.org/program/ready-ride/>

Available to adults 60+

Annual fee plus mileage determined by income

218-685-RIDE (7433)

People's Express

Insurance: MN Medicaid, PNAP, Blue+, UCare, Medica, PrimeWest

218-631-2909

800-450-0123

peopleexpressmn.com

Office hours 8am-5pm phone answered 24/7

Transportation hours 5am-6pm

Winter hours 6am-6pm

Equipped to transport ambulatory and wheelchair

Providing Door Through Door Service

Medi-Van

Detroit Lakes

218-847-1729

800-422-0976

lmedivan@tekstar.com

medi-van.org

Service area: 200-mile radius of Detroit Lakes

Equipped to transport: wheel chair, ambulatory, stretcher and disabled

National Home Health Care (NHH)

Insurance: UCare, Health Partners, BC/BS, STS PrimeWest, MA
320-217-8700

www.nhhcaretransportation.com

Non-emergency medical transportation

Offering wheelchair transport

The County of Stevens

Handi-Xpress

Insurance: BC/BS, UCare, MA, PrimeWest, Health Partners

320-297-0633

218-731-9063

handiexpress@yahoo.com

Available 24/7

Medical/non-medical transportation

Provides ambulatory and wheelchair transportation

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Hancock, MN 56244

320-392-2775

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800-450-0123

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Detroit Lakes

218-847-1729

800-422-0976

Imedivan@tekstar.com

medi-van.org

Service area: 200-mile radius of Detroit Lakes

Equipped to transport: wheelchair, ambulatory, stretcher and disabled

Morris Transit

320-589-1000

transit@ci.morris.mn.us

Service Hours: M-F 6am-10pm

Saturday 12pm -4pm

Sunday 8am-12:30pm

Rainbow Rider

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800-450-7770

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Ready Ride Volunteer Driver Program

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Available to adults 60+

Annual fee plus mileage determined by income

218-685-RIDE (7433)

The County of Traverse

DAV

855-277-9787

A van is available in Wheaton to transport veterans to appointments at a VA facility. It is operated on a first come, first serve basis and does fill up quickly.
Not handicapped accessible

Handi-Xpress

Insurance: BC/BS, UCare, MA, PrimeWest, Health Partners

320-297-0633

218-731-9063

handiexpress@yahoo.com

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800-450-7770 or 320-283-5061 (locally) 16

The County of Traverse

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Detroit Lakes

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800-422-0976

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218-685-RIDE (7433)

Aging Well and FAIM Director
West Central Minnesota Communities Action, Inc.
1910 Aga Drive, Suite 206
Alexandria, MN 56308
WC-Alexandria Office 320-304-3458
office@wcmca.org

Uber* and Lyft™

Uber and Lyft are ride-hailing apps that operate in largely the same way: Open the app on your smartphone, type in the address you want to go to, select the type of ride you want to take (single, shared or luxury), see the cost and confirm. You'll be able to see where your driver is and when they're going to arrive. You may also request rides from their websites.

Uber* website: <https://www.uber.com/>

or scan this QR code:



Lyft™ website: <https://www.lyft.com/rider>

or scan this QR code:



* “Uber” is a Common Law Trademark where recognized as such and applicable.

™ “Lyft” is a Trademark of Lyft, Inc.

Legal Information

The information in this directory may change between printings. It is best to contact the transportation provider for the most up to date information regarding their service. West Central MN Communities Action, Inc., strives to make the information in this directory as timely and accurate as possible, we make no claims, promises, or guarantees about the accuracy, completeness, or adequacy of the contents of this document, and expressly disclaims liability for errors and omissions in the contents of this document. No warranty of any kind, implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability, or fitness for a particular purpose.