

# **WCMCA Home Care & Repair Overview**

### **Our Values**



### Respect

We trust, honor, and care for all.



### **Inclusion**

We accept all, while striving to eliminate injustice.



### **Passion**

We strive for empathy and compassion.



### Integrity

We expect honesty and accountability.



### **Teamwork**

We are stronger when we work together.

### **Our Mission**

Empowering people while providing services and resources that impact individuals and communities

### **Our Vision**

Partnering to build resiliency in Greater Minnesota

Thank you for choosing WCMCA's Home Care & Repair program to assist you with your house cleaning and/or chores. Our goal is to help older adults remain independent and living in their homes, as long as it is safe to do so, by offering services our clients may need assistance in completing.

Fees for the services are determined by your net income and household occupancy. We believe our rates are very competitive and know you will be served by caring and competent staff/volunteers.

West Central MN Communities Action, INC. (WCMCA) is committed to providing the best service possible for all our clients. The information requested in this application is used to inform funding sources of our activities and is often required for their records. We measure our progress and work to improve our outcomes each year, with a goal of meeting or exceeding the needs of all our clients.

Please complete and sign each page and return them in the envelope provided, or by email to awd@wcmca.org

Once we have your completed application, we will call to schedule an In Home Assessment. In this meeting we will go over program details, your household needs, scheduling, and collect signatures to complete your onboarding to the program. If you have a caregiver or case worker, we invite them to participate in this meeting as well.

We at WCMCA's Home Care & Repair program are excited to work with you! If you have any questions, please contact us directly.

WCMCA Home Care & Repair 1910 Aga Drive, Suite 206 Alexandria, MN 56308 awd@wcmca.org 218) 685-7008









IN PARTNERSHIP WITH -



# **WCMCA Home Care and Repair**

# **Client Application**

Client Na	me:		Birthdate:			
Additiona	al Househo	ld Members:				
Street Ad	ldress:	County:				
City/State	e/Zip:	Mailing Address (if differe	ent):			
Primary F	Phone:	Email:				
Commun	ication Pre	eference: OPhone Call Text Message	) Email			
Emergen	cy Contact	hone:				
How did	you hear a	bout HCR?				
Househo  1	ld Size:	Annual G <u>ross</u> Income:				
_	○ No ○ No	Do you receive Medical Assistance (MA)? Do you have Prime West Insurance?				
If "Yes" to either above, please include a copy of the front and back of your cards Patient Master Index (PMI):						
○ Yes ○ Yes	○ No ○ No ○ No ○ No ○ No	Are you a veteran?				
Caregive	r/Case Wor	Phone:				
○ Yes	○No	Do you receive additional services through WCMCA?				
(i.e. Energy Assistance, Ready Ride, etc.)						

Below are examples of the different types of work we provide. Below each example, place a mark to indicate you would like that service type. Specific scope of work will be determined with an "In Home Assessment".

Maintenance	<b>Services</b>
-------------	-----------------

### Repairs

Window, Door, or Flooring Repair

**Toilet or Faucet Leaks** 

**Slow Drains** 

Light switch/outlet cover replacement

### Mechanical Maintenance

Change filters (furnace, A/C, drinking water)

Clean A/C unit

Fan, coil, vent cleaning

### **Exterior Maintenance**

Clean Gutters

Siding, trim, or gutter repair

Stair or handrail repair

I would like to receive Maintenance Services

## **Homemaking Services**

Kitchen Cleaning - Including dishes

Cleaning floors - Sweeping, mopping, vacuuming

Dusting

Make Bed

Laundry

Empty trash cans

Grocery shopping

## I would like to receive Homemaking Services

### **Chore Services**

### Deep clean/Organize

Window Cleaning - Inside or Out

Cleaning Appliances - Stove, Oven, Refrigerator

Organizing - Counters, Storage, Garage

Packing Items - To put into storage or moving

Moving furniture

### Fix/Preventative

Fill water softener

Changing light bulbs

Fixing loose furniture

Hanging pictures/shelves

### Exterior Chores

Mowing

Raking

Trimming plants - To prevent rot to house

Yard pickup

Snow removal - Snow blow/Shovel

I would like to receive Chore Services

"In Home Assessment".

If there are any services you require that are not listed above, please list them below and we can discuss during the

Client Signature: Date:









- IN PARTNERSHIP WITH -

Г								
Supportive Services Program Registration  Please complete this form to the best of your ability. Heavily outlined items are for office use only.								
	siete this	iorm to the			eavily outil	nea items (	are for office	e use only.
Contact Date			AAA Regio	- <b>DSAAA</b>				
			Section A	A. Basic Dem	ographics			
Last Name First Name						Middle Initial		
	Gender:			Date of Birth:				
Address:					Adress #2:			
City:		State:	MN	Zip Code:	Zip Code:		County:	
Home Phone:			Work Pho	k Phone:				
		1	Section	on B. Social I	History	l		
Race (Check all that apply):  Black or African Ar  American Indian or Alaska Native  Asian or Asian American  White					Ethnicity (Check one):  OHISPANIC OF Latino		or Latino	
Household Size (Check one):								
			Sec	ction C. Fina	ncial			
I live aloneaı	nd my m <u>o</u>	<u>nthly</u> incon	ne is betwe	een (Check o	ne)			
\$1,215/month or								nan \$2,430/month
I live with my spouse	ar	nd our m <u>on</u>	<u>ithly</u> incom	ie is betweei	n (Check or	ne)		
\$1,643/month or	less (	\$1,644-\$2				37/month	O More th	an \$3,827/month
Cura a uma a u a u Dhana a				tion D. Cont	Emergency Contact Relationship:			
Emergency Phone: Emergency Contact Name:				name:		Emergenc	y Contact R	eiationship:
Section E. Activities of Daily Living								
Can you walk around inside without any help?					Can you bathe or shower without any help?			
○ YES ○ NO					YES	(	○NO	
Can you sit up or move around in bed without any help?				Can you use the toilet without any help?				
		$\bigcirc$ NO				YES	(	○NO
Can you comb your hair, shave, wash your face, or brush your				Can you dress without any help?				
teeth without any help?  O YES  NO					○ YES ○ NO			○NO
Can you get in and out of bed or chair without any help?				Can you manage eating without any help?				
○YES		○ NO				YES	(	○ NO

Section F. Independent Activities of Daily Living						
Can you answer the telephone or make phone calls without	Can you do heavy house cleaning, like yard work					
any help?	and laundry, without any help?					
YES ONO	YES	) NO				
Can you shop for food and other things you need without any	Can you take your medications wi	ithout any help?				
help?						
YES ONO	YES	) NO				
Can you preparre meals for yourself without any help?	Can you handle your own money, like keeping					
	track of bills without help?					
○ YES ○ NO	YES	) NO				
Can you do light housekeeping, like dusting or sweeping,	Can you use public transportation	or drive beyond				
without any help?	walking distances without any help?					
○ YES ○ NO	YES	) NO				
Section G. Use of Inf	ormation					
I undersand that the information I am providing on this form is for registration purposes. The information will be						
used by the U.S. Health and Human Services Administration for Community Living (ACL), the Minnesota Board on						
Aging (MBA) and the local Area Agency on Aging to create statistical reports. ACL, MBA, or its assignees may use						
this information to conduct a study and/or survey of this service. In addition, information provided here, may be						
used by other service providers to help identify other services from which I may benefit. This information will not						
be released to anyone other than the above mentioned parties in a way that will identify me as an individual unless						
I sign a separate consent for that purpose.						
i sign a separate consent for that purpose.						
My signature (written or typed) indicates my agreement for this information to be used as indicated above.						
Signature:	Today's Date:					

MBA 02/2023